

POLICIES FOR THE PETS

We are a "Pet-Friendly" hotel, just as we love our pets, however, we must establish rules that allow happy coexistence between guests and the pets that visit us.

Rate per nights has a value of \$ 15.00 per night per pet, additional a single cleaning fee of \$ 30.00 for the total stay.

1. When making your reservation, you must indicate that your pet will accompany you if it is possible to attach a photo of your pet and information about your breed, size and current weight. That way we can assign you a room suitable to your needs.

2. You are responsible for your pet during your stay at the hotel and out of respect for the other guests it is not allowed to be present in closed areas such as a restaurant, lobby bar, lobby and inside the pool. In outdoor areas such as gardens and swimming pools, the pet should always be with its chain. (to avoid inconveniencing other customers and for security).

3. We have an external area, in which your pet must do their needs and the owner is responsible for collecting and properly dispose of them. (in reception they can ask for collection bags).

4. Behavior inside the room, if you leave your pet inside the room please consider the damages that it may cause as these will be charged to your account, if you leave the pet you must inform the reception of your estimated time of return.

5. Riande Hoteles is able to receive dogs with a weight of up to 50 lbs and breeds that are considered friendly and do not pose a risk to children or adults staying at the hotel.

6. When traveling through the common areas of the hotel, dogs must be controlled by their owners through the use of a leash or cage.

7. Each owner is responsible for the behavior of their pet once entered the hotel and responsible for any damage or breach of the rules set forth herein.

Signed in order to comply with the following rules and conditions established in this document. In case of violations, agreed to pay for the agreed monetary penalty that are considered individually by the hotel administration.

Name and signature of the guest - Room # _____

Note: In case of damages a surcharge of USD \$ 150.00 to USD \$ 300.00 will be made, depending on the damage caused.

